

**RE: Attached Image**

Yesterday at 10:00

Good Morning [REDACTED]

Thank you for your email and application form regarding a new disabled bay at 23 Orchard Vale, Ilminster, we changed the way we deal with disabled parking bay requests in December 2018 as part of a strategic review to ensure a fairer and more consistent approach across the county.

We look after 6,600 km of roads in Somerset and have to very carefully prioritise works in line with the limited budgets available. This involves making some very difficult decisions to make sure our resources are directed where there is clear evidence of significant problems or incidents.

At present we generally consider requests for individual disabled parking bays as part of a wider town review, but every request will be considered on its own merits.

For your information, any new requests must have the support of the parish council or County Councillor so please discuss any concerns with them in the first instance.

I apologise for the negative nature of my reply but trust you will understand the reasons why we cannot assist in this instance.

Many thanks and kind regards

Angie Brook

Traffic Management Public Liaison Officer

Traffic Management, Road Safety and Parking Services

Somerset County Council

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County Hall

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My working hours whilst working from home are 08:00 – 16:30 Monday to Thursday and 08:00 to 16:00 Fridays

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*"As a result of Coronavirus, all Somerset County Council staff have been asked to work from home, where this is practically possible, or to support other services if their role is not critical to the Coronavirus response. This will have an impact on our ability to deliver some services, so*

Sorry it's small. could not  
make it larger.