

**Telephone System
Town Council 21 February 2017**

Recommendation

- (i) **Continue with current telephone system until November 2018.**
- (ii) **Review July/August 2018 and obtain details and costs of systems available at that time.**

Introduction

- Following the Resources Committee Meeting on 7th February 2017 the current provider of the telephone lines was contacted. Please find below their response to query regarding charges for terminating contract:
“At the minute your contract end date is 04/11/2018, this means if you left your contract early it would generate a termination charge of £1490.58.

Because of a large termination charge, this is the reason why our quote is a bit higher and this comes with Free install and Free hardware.

I have spoken to my manager and he has authorised the price down to £129.99 per month, I hope this helps.”

Option 1

Continue using existing telephone system at least until 04/11/2018. Risk – not repairable

	At present	Do nothing
Call Charges	70.45	72.00
Broadband	35.50	36.00
Leasing	45.06	0
Maintenance	0	42.00
	151.01	150.00

Option 2

Replace system with new hardware only and continue with telephone lines provider

	Traditional Telephone System	
	New System	
	B	D
Call Charges	62.5	72
Broadband	40.5	36
Leasing	73.2	21.76
Maintenance	25.34	0.00
	201.54	129.76

Option 3

Change to a cloud based telephone system and incur termination cost if Company K or J are chosen

Company	K	J	C
Connection charges	£49.98		
Phones & network		One-off £619.00 or £17.20 per month	
Lines, licences & broadband	£122.50	£115.00	
Upgrade & all above			Revised 129.99

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