

From:

Sent: 30 November 2021 14:31

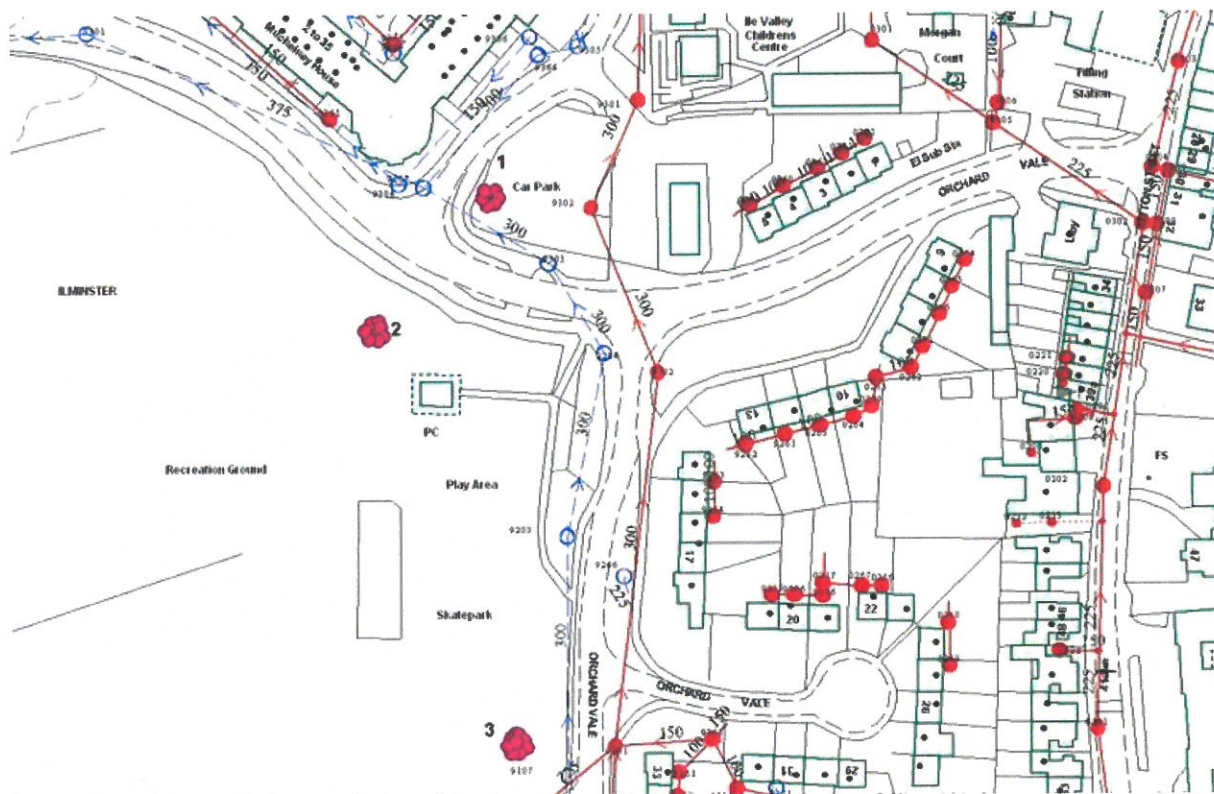
To:

Subject: C00432 Brewery Lane, Ilminster

Dear

I would like to invite you both on a walkthrough of one of our proposed sewerage schemes we have planned for 2023. The scheme involves the installation of a new offline storage tank with associated works. We have identified three possible locations for our storage tank; Our preference would be location 1 but we will obviously be guided by yourselves.

1. Car park outside Muchelney House (Residential Care Home), Abbots Close (Somerset District Council owned)
2. The green space opposite Muchelney House (Ilminster Town Council owned)
3. Green space opposite Orchard Vale (as above)



The scheme is required to increase storage within our network effectively reducing the number of yearly spills through the combined sewer overflow (CSO). As part of the appraisal of these works I would like to know if you are planning any surface water separation schemes within the area that may contribute to the reduction of water entering our network.

I will be arranging a site visit for Wednesday 12th January 2022. Please can you let me know if you are able to attend.

Thank you

Regards,

THE OCCUPIER

13 January 2021

Dear Customer

Brewery Lane, Ilminster – Combined Sewer Storage Tank

We will be carrying out investigations and surveys in Orchard Vale car park and sections of green space adjacent to Orchard Vale and Canal Way from Monday 31 January 2022 for around two weeks in preparation for a new sewerage scheme to serve the village.

How will the work affect you?

Our contractors Bernard Geomatics will be conducting a topographical survey of the area. The company's staff carry their own identification cards and a letter stating that they are working on behalf of Wessex Water. This can be verified by calling our customer services team on the number below.

The team may request to lift manhole covers in your driveway, front garden or back garden. Any such survey work will only be performed on your land with your permission.

We may also need access to the street to the front of your property and we may need to have 'no parking' cones in place for a period of time.

What should you do?

You don't need to do anything. You can continue to use your water supply as normal unless we tell you otherwise.

Anything else you need to know?

If you have any questions about our work, please call our customer services team on 0345 600 4 600 (Monday to Friday, 8am to 6pm, emergencies at other times). There is further information online including frequently asked questions and help from our web chat team. Visit [wessexwater.co.uk](https://www.wessexwater.co.uk).

If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

We are following the very latest government advice on Covid-19 to protect our customers and colleagues and continue to supply safe drinking water and sewerage services as normal. We're closely monitoring developments and will update you if there are any changes to the scheduling of this work.

We're sorry for any inconvenience caused by our work.

Yours faithfully



Paul Delves
Wessex Water

